

Upgrading School Security Systems

Step Fwd IT's Partnership with Sholem Aleichem College

Sholem Aleichem College, situated in Elsternwick, is the world's only secular Jewish day school, serving around 200 students from preschool through Grade 6. The school emphasises Yiddish language instruction and celebrates Jewish cultural traditions, all within a secular academic framework.

CHALLENGES

Sholem Aleichem College had partnered with another IT service provider for over ten years. However, in recent years, the relationship had declined as the former provider seemed to be moving away from catering to educational institutions. This left the college facing substantial hurdles that hindered its daily operations and long-term educational objectives. Consequently, the college was left with obsolete technology, inadequate support, and growing disruptions to critical services such as internet connectivity and communication systems.

ENGAGEMENT WITH STEP FWD IT

Sholem Aleichem College sought out Step Fwd IT after recognising the need for IT expertise that could address complex security requirements and experience in managing high-stakes environments. Step Fwd IT undertook a detailed review of the existing security systems, working closely with external providers to understand the specific needs of the college and its community.

SOLUTIONS IMPLEMENTED

Addressing Sholem Aleichem's specific security requirements, Step Fwd IT focused on enhancing the college's security framework by upgrading the server infrastructure to support the latest camera technologies. Despite the complexity of integrating an external community security provider, Step Fwd IT effectively managed the technology, making it easier for Sholem to oversee its existing physical security vendors and streamline overall operations.

OUTCOMES

Sholem Aleichem College now has a streamlined and effective security system tailored to its unique needs. The integration has enhanced the school's ability to manage its security infrastructure seamlessly while ensuring the safety of its community.

FUTURE PLANS

Looking to the future, Step Fwd IT plans to implement advanced security protocols tailored to the school's requirements. This includes exploring AI-driven security solutions and maintaining a robust partnership with community security providers to adapt to evolving safety needs.

CONCLUSION

Given the school's unique security needs, Step Fwd IT also worked on integrating the college's security systems, including upgrading the server infrastructure to support the latest camera technologies. This integration was complex due to the involvement of an external community security provider, but Step Fwd IT managed the technology in a way that simplified the college's experience in managing its other physical security vendors without difficulty, streamlining its overall operation.