

StepFwd^{IT}

Employee Recognitions

2021 - 22 Quarter 3

"If everyone is
moving forward
together, then
success takes care
of itself"

Henry Ford

Recognising your Peers

Peer recognition is when colleagues in the same team or department praise each other for their work. It could be for a job well done or to motivate each other just by giving random, positive feedback.

This gratitude is important and can take many forms - but us here at Step Fwd IT, we want to help you reward your peers with a financial incentive.

We have 4 awards available each quarter. That correlates to our core company values of:

- 1) Strategic Trusted IT Partners
- 2) We are a Team
- 3) We are Supportive
- 4) We bring Understanding

That's where the **Peer to Peer Recognition program via Employment Hero** comes in.

At the end of the Quarter - the directors review the nominations and then approve the awards - each valued at \$150.00.

Providing a platform for employees to thank each other for their work and effort is a great way to encourage a positive environment.

We acknowledge that it takes a great team to do what we do and want to thank you for all your efforts.

"If you want to lift yourself up,
lift up someone else."

Booker T Washington

Strategic Trusted IT Partner

Problem.Solution.Result.

We deliver our **Partnership Framework** through solutions that meet our customer's needs today and gives them the confidence in Strategic partnership for tomorrow and beyond.



Q3 Recognition for
Strategic Trusted IT Partner
goes to:

Jacob Opie

Recognised by Shaun Driesen

Jacob provides not only outstanding technical support but also valued guidance to customers, helping them to develop their business and move forward with IT systems.



We are a Team

You.Us.Together.

We recognise that no one does it alone. It takes a team, a community to develop real insight-driven change. Adaptability and flexibility are needed to succeed. We pride ourselves on being supportive and always focused on solving real problems for real people with real solutions.



Q3 Recognition for
We are a Team
goes to:

Adrian Surowiecki

Recognised by Patrick Browne

Adrian has been welcoming and supportive of the new guy. He is generous with his time and more than happy to share his knowledge and skill-sets.

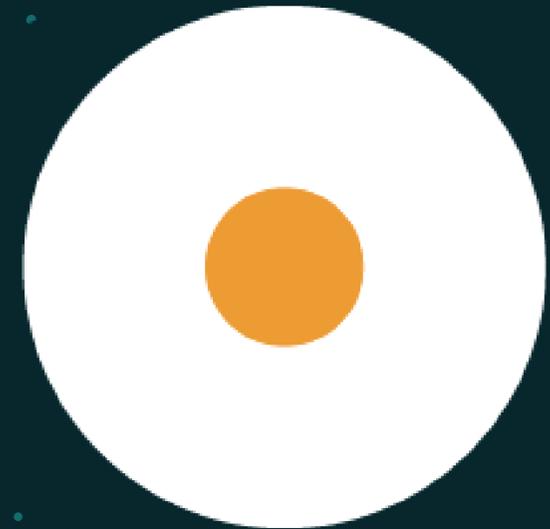


We are Supportive

Here. There. Everywhere.

We are One Team, with One Idea. One Purpose with One Story. Our story, Our Journey is one of support. Support not only for our client's journey with technology, but that of ourselves, our team, and the extended families of Step Fwd IT.

Driving the framework both internally & externally through a disciplined approach to insights and understanding. Annual Strategy, quarterly planning, monthly reports, and daily connections.



Q3 Recognition for
We are Supportive
goes to:

Ty Driesen

Recognised by Jacob Opie and Shaun Driesen

JO: Ty has been an essential aid to helping me get my projects done on time. By both dealing with the smaller tickets I don't have time for, and assisting with smaller parts of the projects.

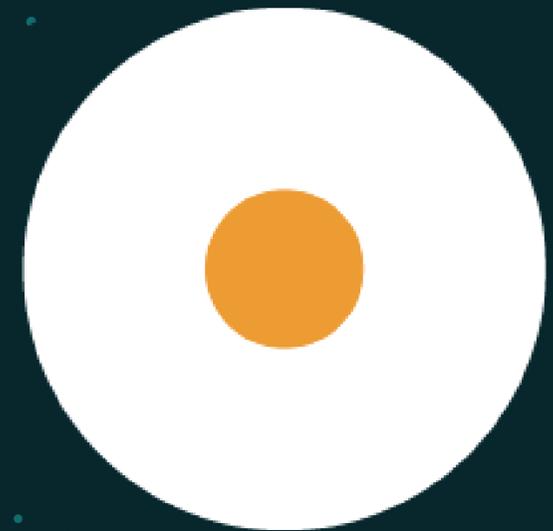
SD: Ty provides excellent support to the rest of the MSP team, assisting with many client requests from ALL customers, freeing up the other MSP team to concentrate on higher level tech issues. Through this teamwork he continues to develop and learn as a technician, continually improving his support skills.



We bring Understanding

Look.Listen.Plan. | Maintain.Monitor.Discover.

We deliver these two frameworks of understanding by having accountability on display - visible to all, ownership with load sharing, where the client comes first. Insight & Understanding driven through Annual, Quarterly, and monthly reporting.



Chris Mannering

Recognised by Shaun Driesen

Chris always displays and lives by the "We bring understanding" value. His demonstrated patience with clients and staff is remarkable. His attention and listening skills are second to none, always showing a keen attentiveness in conversation to properly understand the situation. He genuinely does care, very much, about his clients and his team. Chris 'listens to understand, rather than listening to reply'.



"Coming together is
a beginning, staying
together is
progress, and
working together is
success."

Henry Ford