

•• StepFwd<sup>IT</sup>

# Employee Recognitions

2021 - 22 Quarter 2

"If you want to lift  
yourself up, lift up  
someone else"

Booker T. Washington

# Recognising your Peers

Peer recognition is when colleagues in the same team or department praise each other for their work. It could be for a job well done or to motivate each other just by giving random, positive feedback.

This gratitude is important and can take many forms - but us here at Step Fwd IT, we want to help you reward your peers with a financial incentive.

We have 4 awards available each quarter. That correlates to our core company values of:

- 1) Strategic Trusted IT Partners
- 2) We are a Team
- 3) We are Supportive
- 4) We bring Understanding

That's where the **Peer to Peer Recognition program via Employment Hero** comes in.

At the end of the Quarter - the directors review the nominations and then approve the awards - each valued at \$150.00.

Providing a platform for employees to thank each other for their work and effort is a great way to encourage a positive environment.

We acknowledge that it takes a great team to do what we do and want to thank you for all your efforts.

"No one can whistle a symphony. It takes a **whole orchestra** to play it."

# Strategic Trusted IT Partner

Problem.Solution.Result.

We deliver our **Partnership Framework** through solutions that meet our customer's needs today and gives them the confidence in Strategic partnership for tomorrow and beyond.



Q2 Recognition for  
Strategic Trusted IT Partner  
goes to:

# Michael Luycx

## Recognised by Geoffrey Hall

Salesian College saw a record teacher turnover in 2021. Michael managed the entire change-over process - liaising with HR, ordering additional laptops and equipment, creating new accounts and disabling departed users. The process went exceptionally smoothly and provided an excellent first impression of Step Fwd IT to new staff.



# We are a Team

You.Us.Together.

We recognise that no one does it alone. It takes a team, a community to develop real insight-driven change. Adaptability and flexibility are needed to succeed. We pride ourselves on being supportive and always focused on solving real problems for real people with real solutions.



Q2 Recognition for  
**We are a Team**  
goes to:

# Olivia Mannering

## Recognised by Chris Mannering

Olivia continues to wear multiple hats within Step Fwd IT and is often unnoticed. However, we know that without her many of our core Financial functions, Events, Client engagement, Team morale would grind to a halt. During Covid, she was instrumental in creating a positive, safe and productive working from home environment. Permitted worker forms and compliance guidance and all things 'help' were directed to her, she smiled took on the request and got it done to ensure we could continue to service our customers.

The team is always better together and we are truly lucky to have you part of our Team at Step Fwd IT.

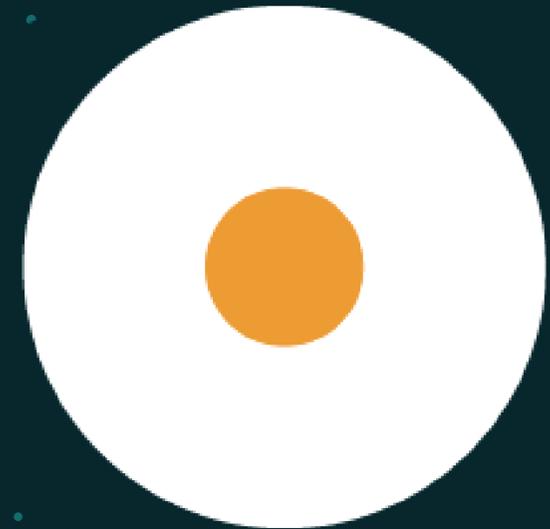


# We are Supportive

Here. There. Everywhere.

We are One Team, with One Idea. One Purpose with One Story. Our story, Our Journey is one of support. Support not only for our client's journey with technology, but that of ourselves, our team, and the extended families of Step Fwd IT.

Driving the framework both internally & externally through a disciplined approach to insights and understanding. Annual Strategy, quarterly planning, monthly reports, and daily connections.



Q2 Recognition for  
*We are Supportive*  
goes to:

# Caitlin Marriot

## Recognised by Chris Mannering

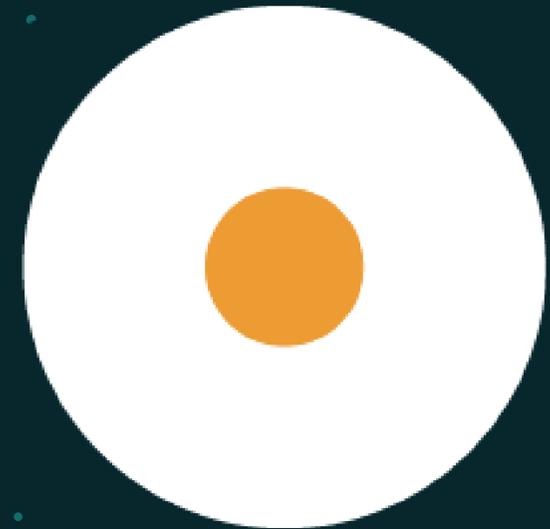
Caitlin may be new to Step Fwd IT and in her role however, she has shown real grit and determination to understand and grow within her role and responsibilities. She has demonstrated creative thinking and thorough documentation to support both her and others within her team (present and future). She is always there for the team, lending an ear or just making a coffee. We are very proud and happy to have you within our Step Fwd IT Team.



# We bring Understanding

Look.Listen.Plan. | Maintain.Monitor.Discover.

We deliver these two frameworks of understanding by having accountability on display - visible to all, ownership with load sharing, where the client comes first. Insight & Understanding driven through Annual, Quarterly, and monthly reporting.



# Rachael Evans

Recognised by Tim Scholes

Rachael is such a critical person at Step Fwd IT. Rachel is supportive, knowledgeable, adaptable and always willing and quick to help and assist with all aspects of the ordering. She puts up with all of the weird and complex orders from the EDU Team. You're always a pleasure to work with!



"Coming together is  
a beginning, staying  
together is  
progress, and  
working together is  
success."

Henry Ford